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BATTERY WARRANTY

RACER Batteries normally carry 2 year (24 month) back to base warranty with full replacement for first 12 months and pro-rata for the second 12 months. However, due to the very special price offered for the export market, we have reduced our price in lieu of this warranty. This is the standard industry practice where exports are concerned. Should our customers wish to have the warranty included in their batteries, then please contact us for alternate pricing to include warranty.

In the unlikely event that it is established that some battery has a manufacturing defect then we shall definitely investigate this matter in favour of our customer. We must point out that this is highly unlikely as all RACER batteries are manufactured to strict Japanese standards and specifications and also comply to the ISO.9001 quality standards. The past sales record of the manufacturer shows that the claims ratio on batteries sold worldwide are less than 0.25% [a quarter of a percent] and this indicates the excellent quality of the batteries. Correct installation and maintenance procedures as outlined in the RACER battery catalogue must be followed to comply with warranty conditions and to get maximum life from the battery.

Based on the above should any of our customers require the warranty coverage on the batteries, then please contact our office so that a alternative pricing to cover for the warranty cost is offered.

Remember for that bright SPARK – Use RACER Batteries !!!